Coverage Period: 12/01/2020-11/30/2021

Coverage for: Individual / Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see www.kp.org/plandocuments or call 1-800-788-0710 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at http://www.healthcare.gov/sbc-glossary or call 1-800-788-0710 (TTY: 711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Participating Provider Tier: \$6,300 Individual / \$12,600 Family; Non-Participating Provider Tier: \$12,600 Individual / \$25,200 Family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care and services indicated in chart starting on page 2.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> services at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	Yes. Participating Pharmacy: \$500 Individual / \$1,000 Family; There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	Participating Provider Tier: \$7,800 Individual / \$15,600 Family; Non-Participating Provider Tier: \$15,600 Individual / \$31,200 Family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, precertification penalties, balance billing charges, health care this plan doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the <u>out–of–pocket</u> <u>limit.</u>
Will you pay less if you use a network provider?	Yes. See www.kp.org/kpic/ppo or call 1-800-788-0710 (TTY: 711) for a list of network providers .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

SBC-SG-PPO-BRONZE-2020 Plan ID: 12133 / 12134



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

	What You Will Pay				
Common Medical Event	Services You May Need	Participating Provider Tier (You will pay the least)	Non- Participating Provider Tier (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$65 / visit	100% coinsurance	Participating Provider: Deductible waived for the first three non-preventive primary care, specialty care, urgent care, mental / behavioral health and substance use disorder outpatient services. Non-Participating Provider: Up to out-of-pocket limit	
If you visit a health care provider's office or clinic	Specialist visit	\$95 / visit	100% coinsurance	Participating Provider: Deductible waived for the first three non-preventive primary care, specialty care, urgent care, mental / behavioral health and substance use disorder outpatient services. Non-Participating Provider: Up to out-of-pocket limit	
	Preventive care/screening/immunization	No Charge, <u>deductible</u> does not apply	40% <u>coinsurance</u> , <u>deductible</u> does not apply	Routine physical exams are not covered for Non-Participating Provider. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	
March have a tool	<u>Diagnostic test</u> (x-ray, blood work)	X-ray: 40% coinsurance Lab tests: \$40 / test	100% coinsurance	Non- <u>Participating Provider</u> : Lab test: Up to <u>out-of-pocket limit</u>	
If you have a test	Imaging (CT/PET scans, MRIs)	40% coinsurance	100% coinsurance	Non-Participating Provider: Up to out-of-pocket limit. Precertification required. Failure to precertify may result in a penalty of up to \$500.	
If you need drugs to treat your illness or	Generic drugs	MedImpact:\$18 / <u>prescription</u> (<u>retail</u>). \$36 / <u>prescription</u> (mail order). After drug <u>deductible</u> .	Not Covered	Up to a 30-day supply retail or 100-day supply mail order (Walgreen's mail service). Subject to formulary guidelines. No charge for contraceptives.	
condition More information about prescription	Preferred brand drugs	MedImpact:40% coinsurance up to \$500 / prescription. After drug deductible.	Not Covered	Up to a 30-day supply retail or 100-day supply mail order (Walgreen's mail service). Subject to formulary guidelines. No charge for contraceptives.	
drug coverage is available at www.kp.org/kpic/ppc	Non-preferred brand drugs	MedImpact:40% <u>coinsurance</u> up to \$500 / <u>prescription</u> . After drug <u>deductible</u> .	Not Covered	Up to a 30-day supply retail or 100-day supply mail order (Walgreen's mail service). Subject to formulary guidelines. No charge for contraceptives.	

	Services You May Need	What You Will Pay			
Common Medical Event		Participating Provider Tier (You will pay the least)	Non- Participating Provider Tier (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Specialty drugs	MedImpact:40% <u>coinsurance</u> up to \$500 / <u>prescription</u> . After drug <u>deductible</u> .	Not Covered	Up to a 30-day supply retail. Subject to formulary guidelines.	
If you have	Facility fee (e.g., ambulatory surgery center)		100% coinsurance	Non-Participating Provider: Up to out-of-pocket limit. Precertification required. Failure to precertify may result in a penalty of up to \$500.	
outpatient surgery	Physician/surgeon fees	40% coinsurance	100% coinsurance	Non-Participating Provider: Up to out-of-pocket limit. Precertification required. Failure to precertify may result in a penalty of up to \$500.	
	Emergency room care	40% coinsurance	40% coinsurance	Non-Participating Provider: Up to out-of-pocket limit. Coinsurance waived if admitted to hospital as inpatient	
If you need	Emergency medical transportation	40% coinsurance	40% coinsurance	Non-Participating Provider: Up to out-of-pocket limit	
attention	tention	\$65 / visit	100% <u>coinsurance</u>	Participating Provider: Deductible waived for the first three non-preventive primary care, specialty care, urgent care, mental / behavioral health and substance use disorder outpatient services. Non-Participating Provider:: Up to out-of-pocket limit	
If you have a	Facility fee (e.g., hospital room)	40% coinsurance	100% coinsurance	Non-Participating Provider: Up to out-of-pocket limit. Precertification required. Failure to precertify may result in a penalty of up to \$500	
hospital stay	Physician/surgeon fees	40% coinsurance	100% coinsurance	Non-Participating Provider: Up to out-of-pocket limit. Precertification required. Failure to precertify may result in a penalty of up to \$500.	

What You Will Pay				
Common Medical Event	Services You May Need	Participating Provider Tier (You will pay the least)	Non- Participating Provider Tier (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral health, or substance abuse	Outpatient services	\$65 / individual visit; 40% coinsurance up to \$65 / day for other outpatient services	100% coinsurance	Participating Provider: \$32 / group visit; Deductible waived for the first three non-preventive primary care, specialty care, urgent care, mental / behavioral health and substance use disorder outpatient services. Non-Participating Provider: Up to out-of-pocket limit.
services	Inpatient services	40% coinsurance	100% coinsurance	Non-Participating Provider: Up to out-of-pocket limit. Precertification required. Failure to precertify may result in a penalty of up to \$500.
If you are	Office visits	No Charge, <u>deductible</u> does not apply	40% coinsurance, deductible does not apply	Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (e.g. ultrasound.)
pregnant	Childbirth/delivery professional services	40% coinsurance	100% coinsurance	Non-Participating Provider: Up to out-of-pocket limit.
	Childbirth/delivery facility services	40% coinsurance	100% coinsurance	Non-Participating Provider: Up to out-of-pocket limit.
	Home health care	40% coinsurance	100% coinsurance	Non-Participating Provider: Up to out-of-pocket limit. Up to 100 visits combined / year (Limit does not apply to physical, occupational, and speech therapy visits). Precertification required. Failure to precertify may result in a penalty of up to \$500.
If you need help recovering or have	Rehabilitation services	Outpatient: \$65 / day, deductible does not apply; Inpatient: 40% coinsurance	100% coinsurance	Precertification required. Failure to precertify may result in a penalty of up to \$500. Non-Participating Provider: Up to out-of-pocket limit.
other special health needs	Habilitation services	Outpatient: \$65 / day, deductible does not apply; Inpatient: 40% coinsurance	100% coinsurance	Precertification required. Failure to precertify may result in a penalty of up to \$500. Non-Participating Provider: Up to out-of-pocket limit.
	Skilled nursing care	40% coinsurance	100% coinsurance	Non-Participating Provider: Up to out-of-pocket limit. Up to 100 days / benefit period. Precertification required. Precertification required. Failure to precertify may result in a penalty of up to \$500.

		What You Will Pay			
Common Medical Event	Services You May Need	Participating Provider Tier (You will pay the least)	Non- Participating Provider Tier (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Durable medical equipment	40% coinsurance	100% coinsurance	Non-Participating Provider: Up to out-of-pocket limit. Up to \$2,000 limit / year for certain items. Precertification required. Failure to precertify may result in a penalty of up to \$500.	
	Hospice services	No Charge, <u>deductible</u> does not apply	100% coinsurance	Non-Participating Provider: Up to out-of-pocket limit	
	Children's eye exam	No Charge, <u>deductible</u> does not apply	No Charge	Limited to 1 exam / year.	
If your child needs dental or eye care	Children's glasses	No Charge, <u>deductible</u> does not apply	100% coinsurance	Non-Participating Provider: Up to out-of-pocket limit. Limited to 1 pair of select frames and lenses / year.	
	Children's dental check- up	No Charge, <u>deductible</u> does not apply	No Charge, <u>deductible</u> does not apply	Limited to 2 check-ups / year.	

Excluded Services & Other Covered Services:

Services Your Plan Generally Do	oes NOT Cover (Check your policy or plan document for more infor	mation and a list of any other <u>excluded services</u> .)
Chiropractic care	 Hearing aids 	 Private-duty nursing
 Cosmetic surgery 	 Long-term care 	 Routine foot care
 Dental care (Adult) 	 Non-emergency care when traveling outside the U.S 	 Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture
 Infertility treatment (\$1,000 limit / year)
 Routine eye care (Adult)
- Bariatric surgery

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

SBC-SG-PPO-BRONZE-2020 5 of 7

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-800-788-0710 (TTY: 711) or <u>www.kp.org/memberservices</u>
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>
California Department of Insurance	1-800-927-HELP (4357) or <u>www.insurance.ca.gov</u>

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-788-0710 (TTY: 711).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-788-0710 (TTY: 711).

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-788-0710 (TTY: 711).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-788-0710 (TTY: 711).

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

The PPO Plan is underwritten by Kaiser Permanente Insurance Company (KPIC), a subsidiary of Kaiser Foundation Health Plan, Inc. (KFHP)

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$6,300
■ Specialist copayment	\$95
■ Hospital (facility) coinsurance	40%
Other (blood work) copayment	\$40

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,800

In this example, Peg would pay:

Cost Sharing		
Deductibles	\$6300	
Copayments	\$40	
Coinsurance	\$1500	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$7900	

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$6,300
■ Specialist copayment	\$95
■ Hospital (facility) coinsurance	40%
Other (blood work) copayment	\$40

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$7,400

In this example, Joe would pay:

Cost Sharing		
Deductibles	\$2500	
Copayments	\$700	
Coinsurance	\$1400	
What isn't covered		
Limits or exclusions	\$50	
The total Joe would pay is	\$4650	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$6,300
■ Specialist copayment	\$95
■ Hospital (facility) coinsurance	40%
Other (x-ray) coinsurance	40%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$1,900

In this example. Mia would pay:

m une enampie, ma necuta pay.		
Cost Sharing		
Deductibles	\$1900	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1900	

Nondiscrimination Notice

Kaiser Permanente Insurance Company (KPIC) does not discriminate based on race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability.

Language assistance services are available from our Member Services Contact Center 24 hours a day, seven days a week (except closed holidays). We can provide no cost aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters and written information in other formats; large print, audio, and accessible electronic formats. We also provide no cost language services to people whose primary language is not English, such as: qualified interpreters and information written in other languages. To request these services, please call **1-800-464-4000** (TTY users call **711**).

If you believe that KPIC failed to provide these services or there is a concern of discrimination based on race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability you can file a complaint by phone or mail with the KPIC Civil Rights Coordinator. If you need help filing a grievance, the KPIC Civil Rights Coordinator is able to help you.

KPIC Civil Rights Coordinator Grievance 1557 5855 Copley Drive, Suite 250 San Diego, CA 92111 1-888-251-7052

You may also contact the California Department of Insurance regarding your complaint.

By Phone: California Department of Insurance 1-800-927-HELP (1-800-927-4357) TDD: 1-800-482-4TDD (1-800-482-4833)

By Mail: California Department of Insurance Consumer Communications Bureau 300 S. Spring Street Los Angeles, CA 90013

Electronically: www.insurance.ca.gov

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights if there is a concern of discrimination based on race, color, national origin, age, disability, or sex. You can file the complaint electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

KPIC-ND18-010-CA (3/2018)





KAISER PERMANENTE®

Kaiser Permanente Insurance Company Notice of Language Assistance

No Cost Language Services. You can get an interpreter. You can get documents read to you and some sent to you in your language. For help, call us at the number listed on your ID card or 1-800-464-4000. For more help call the CA Dept. of Insurance at 1-800-927-4357. TTY users call 711. English

Servicios en otros idiomas sin ningún costo. Puede conseguir un intérprete. Puede conseguir que le lean los documentos y que algunos se le envíen en su idioma. Para obtener ayuda, llámenos al número que aparece en su tarjeta de identificación o al 1-800-464-4000. Para obtener más ayuda, llame al Departamento de Seguro de CA al 1-800-927-4357. Los usuarios de la línea TTY deben llamar al 711. Spanish

免費語言服務。您可使用口譯員。您可請人將文件唸給您聽,且您可請我們將您語言版本的部分文件寄給您。如需協助,請致電列於會員卡上的電話號碼或致電1-800-464-4000與我們聯絡。如需進一步協助,請致電1-800-927-4357與加州保險局聯絡。聽障及語障電話專線使用者請致電711。Chinese

No Cost Language Services. You can get an interpreter and get documents read to you in your language. For help, call us at the number listed on your ID card or 1-800-464-4000. For more help call the CA Dept. of Insurance at 1-800-927-4357. TTY users call 711. English

Doo bậáhílínigóó há ata' hane. Ata' halne'í há shónáot'eeh dóó naaltsoos t'áá hazaad bee bik'i' ashchíigo hach'i' yídóoltah biniiyé hach'i' ánál'ih łeh. Shíká i'doolwoł nínízingo nihich'i' hodíílnih koji' 1-800-464-4000 éí bee nééhózin biniiyé neiyítánígíí bikáá'. Áká e'élyeed jinízingo CA Dept. of Insurance bich'i' hojilnih kwe'é 1-800-927-4357. TTY chojooł'ijgo éí íáá bił azhdilchi'. Navajo

Dịch vụ ngôn ngữ miễn phí. Quý vị có thể được cấp thông dịch viên và được người đọc giấy tờ, tài liệu cho quý vị bằng ngôn ngữ của quý vị. Để được giúp đỡ, xin gọi cho chúng tôi ở số điện thoại ghi trên thẻ ID hội viên hoặc số 1-800-464-4000. Để được giúp đỡ thêm, xin gọi Bộ Bảo hiểm CA ở số 1-800-927-4357. Người sử dụng TTY gọi số 711. Vietnamese

무료 언어 서비스. 한국어 통역 서비스 및 한국어로 서류를 낭독해 드리는 서비스를 제공하고 있습니다. 도움이 필요하신 분은 귀하의 ID 카드에 나와 있는 전화번호 또는1-800-464-4000번으로 문의하십시오. 보다 자세한 사항은 캘리포니아 주 보험국, 전화번호 1-800-927-4357번으로 문의하십시오. TTY 사용자 번호 711. Korean

Mga Libreng Serbisyo kaugnay sa Wika. Maaari kayong kumuha ng tagasalin-wika at hingin na basahin sa inyo ang mga dokumento sa sarili ninyong wika. Para humingi ng tulong, tawagan kami sa numerong nakasulat sa inyong ID card o sa 1-800-464-4000. Para sa karagdagang tulong tawagan ang CA Dept. of Insurance sa 1-800-927-4357. Dapat tumawag ang mga gumagamit ng TTY sa 711. Tagalog

Անվճար լեզվական ծառայություններ։ Դուք կարող եք օգտվել բանավոր թարգմանչի ծառայություններից և խնդրել, որ փաստաթղթերը Ձեր լեզվով կարդան Ձեզ համար։ Օգնության համար զանգահարեք մեզ` Ձեր ID քարտի վրա նշված կամ 1-800-464-4000 հեռախոսահամարով։ Լրացուցիչ օգնության համար զանգահարեք Կալիֆոռնիայի ապահովագրության դեպարտամենտ` 1-800-927-4357 հեռախոսահամարով։ TTY-ից օգտվողները պետք է զանգահարեն 711։ Armenian

Бесплатные переводческие услуги. Вы можете воспользоваться услугами переводчика, который переведет вам документы на ваш язык. Если вам нужна помощь, позвоните нам по номеру телефону, указанному в вашей идентификационной карточке или 1-800-464-4000. За дополнительной помощью обращайтесь в Департамент страхования штата Калифорния (CA Dept. of Insurance) по телефону 1-800-927-4357. Пользователи ТТҮ, звоните по номеру 711. Russian

無料の言語サービス。通訳に日本語で書類を読んでもらうことができます。通訳サービスが必要な際は、ID カードに記載の番号、または1-800-464-4000 にお電話ください。さらにヘルプが必要な場合は、カリフォルニア州保険庁 (1-800-927-4357) にお電話ください。TTY ユーザーの方は、711 をご使用ください。Japanese

خدمات زبان به صورت رایگان. می توانید از خدمات مترجم شفاهی بهره مند شوید و ترتیب خواندن متن ها برای شما به زبان خودتان را بدهید. برای دریافت کمک و راهنمایی، با ما به شماره این این این به شماره 4357-920-920-1 تماس حاصل نمایند. برای دریافت کمک و راهنمایی بیشتر با اداره بیمه کالیفرنیا به شماره 4357-920-920-1 تماس بگیرید. کاربران TTY با شماره 711 تماس حاصل نمایند. Farsi

ਮੁਫ਼ਤ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ. ਤੁਸੀਂ ਕਿਸੇ ਦੁਭਾਸ਼ੀਏ ਨੂੰ ਪ੍ਰਾਪਤ ਕਰ ਸਕਦੇ ਹੋ ਅਤੇ ਤੁਸੀਂ ਦਸਤਾਵੇਜ਼ਾਂ ਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਪੜ੍ਹਵਾ ਸਕਦੇ ਹੋ। ਮਦਦ ਲਈ, ਆਪਣੇ ਆਈਡੀ ਕਾਰਡ 'ਤੇ ਦਿੱਤੇ ਨੰਬਰ' 'ਤੇ ਜਾਂ 1-800-464-4000 'ਤੇ ਸਾਨੂੰ ਕਾਲ ਕਰੋ । ਵਧੇਰੀ ਮਦਦ ਲਈ CA ਡਿਪਾਰਟਮੈਂਟ ਆੱਫ ਇਨਸ਼ੋਰੈਂਸ ਨੂੰ 1-800-927-4357 ਤੇ ਕਾਲ ਕਰੋ । TTY ਦੇ ਉਪਯੋਗਕਰਤਾ 711 ਤੇ ਕਾਲ ਕਰੋ । Punjabi

សេវាភាសាឥគគិតថ្លៃ។ អ្នកអាចទទួលបានអ្នកបកប្រែ និងឲ្យគេអានឯកសារជូនអ្នក ជាភាសាខ្មែរ។ សំរាប់ជំនួយ សូមទូរស័ព្ទមកយើង តាមលេខដែលមាននៅលើប័ណ្ណ ID របស់អ្នក ឬ 1-800-464-4000។ សំរាប់ជំនួយថែមទៀត ទូរស័ព្ទទៅក្រសួងធានារ៉ាប់រង រដ្ឋកាលីហ្វ័រនីញ៉ា តាមលេខ 1 800-927-4357។ អ្នកប្រើ TTY ហៅលេខ 711។ Khmer

خدمات ترجمة بدون تكلفة. يمكنك الحصول على مترجم وقراءة الوثائق لك باللغة العربية. للحصول على المساعدة، اتصل بنا على الرقم المبين على بطاقة عضويتك أو على الرقم -464-800-14 Arabic .11 لحصول على الرقم -435-927-800. للحصول على المعلومات اتصل بإدارة التأمين لولاية كاليفورنيا على الرقم -435-927-800. لمستخدمي خدمة الهاتف النصى يرجى الاتصال على 211. Arabic .11

Cov Kev Pab Txhais Lus Tsis Raug Nqi Dab Tsi. Koj muaj tau ib tug neeg txhais lus thiab hais tau kom nyeem cov ntaub ntawv ua koj hom lus rau koj. Yog xav tau kev pab, hu rau peb ntawm tus xov tooj teev muaj nyob rau ntawm koj daim yuaj ID los yog 1-800-464-4000. Yog xav tau kev pab ntxiv hu rau CA Tuam Tsev Tswj Kev Pov Hwm ntawm 1 800-927-4357. Cov neeg siv TTY hu rau 711. Hmong

मुफ्त भाषा सेवाएँ। आप एक दुभाषिया प्राप्त कर सकते हैं और आपको दस्तावेज आपकी भाषा में पढ़ कर सुनाए जा सकते हैं। सहायता के लिए, अपने आईडी कार्ड पर दिए नम्बर या 1-800-464-4000 पर हमें फोन करें। अधिक सहायता के लिए कैलिफ़ोर्निया डिपार्टमेंट ऑफ़ इन्श्र्रन्स को 1-800-927-4357। TTY प्रयोक्ता 711 पर फोन करें। Hindi

บริการด้านภาษาที่ไม่คิดค่าบริการ คุณสามารถขอรับบริการล่ามแปลภาษาและขอให้อ่านเอกสารให้คุณฟังเป็นภาษาของคุณได้ หากต้องการความช่วยเหลือ โปรดโทรติดต่อหาเราตามหมายเลขที่ระบุอยู่บนบัตร ID ของคุณหรือหมายเลข 1-800-464-4000 หากต้องการความช่วยเหลือในเรื่องอื่นๆ เพิ่มเติม โปรดโทรติดต่อฝ่ายประกันโรคมะเร็งที่หมายเลข 1 800-927-4357 ผู้ใช้ TTY โปรดโทรไปที่หมายเลข 711. Thai

